Booking patient into PCN services (Cross-Organisation type)

Once you have searched the patient and they are shown in the **top blue bar** Click the Find slot arrow – choose **Find cross-organisation slot**



In this new window, we have **2 sections** to fill in:

- **Patient** The patient's practice and the patient info will be prefilled.
- **Appointment criteria** Organisation must be the <u>network</u> you are booking the patient into Slot type will be the type of appointment needed or available.
- **Available appointments** This is where the appointments will be listed to be booked, please choose the one you require.

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<u>Please note: Slot types will only list the appointments available to book! So choose a slot</u> <u>type that's available for the day you require on the correct PCN level</u>

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Then click **Book appointment** – and fill in the relevant information on the pop-up window...

But please remember to add a contact phone number for the patient in the booking notes or reason!! (This allows us to contact the patient, without needing medical record access)

Done!!